

Topic Audited/Evaluated : Admissions involving patients on AUA Register
Date : August 2016

Background. Patients on AUA (Avoiding Unplanned Admissions) are at high risk of admission. The visiting team at Church Street Surgery have focused on this vulnerable group and endeavoured to reduce the rate of unplanned admissions. By proactively intervening and actively monitoring this group , the team hoped to reduced the number of admissions over the audit period and put focus on those patients undergoing admission to reduce the risk of a further admission occurring .

Prior to setting up this system, there were anecdotally a large number of avoidable admissions in the AUA group of patients although this has not been formally audited.

Standards Set : Qualitative audit focusing on the monthly number of admissions in this group.

Data Collection Methods : each month all admissions from Church St to an acute unit are studied and those patients on the AUA extracted and reviewed on a monthly basis at a meeting involving all key staff . The judgement is made as to whether the admission was unavoidable (eg fracture neck of femur necessitation surgical intervention) or avoidable (eg if a particular treatment offered earlier by a member of the Primary Care Team would potentially have removed the need for admission) .

Practice Members Involved: All key members of the clinical team including GPs, District Nurse, Practice Nurse , Pharmacist.

Results: See attached spreadsheet .

There is a downward trend in the number of admissions . Also the number of avoidable admissions each month was deemed after discussion to be zero except for one month where the number was one.

Change To Practice/Organisational Learning As Consequence Of The Audit : Audit shows positive results – we would therefore propose to continue with the current approach , while constantly looking for ways to keep this vulnerable group of patients in the optimum environment for their wellbeing.

Actions Planned/Taken: Continuation of current practice , taking individual learning opportunities on a case by case basis .



-  Bewdley Medical Centre
-  The Church Street Surgery
-  Hagley Surgery
-  Kidderminster Medical Centre
-  Stourport Health Centre
-  York House Medical Centre

Dissemination : All relevant practice staff and potentially among all the sites in Wyre Forest Health Partnership

Anticipated Re-Audit: In 12/12

Assessment Patient Satisfaction: not undertaken



David Corbet House, Callows Lane, Kidderminster
Worcestershire, DY10 2JG
Tel: 01562 745040

www.wyreforesthealthpartnership.co.uk Email: wfhp.info@nhs.uk

